

## **Participant IV0**

**This is participant IV0 and it is the 25<sup>th</sup> February 2019. So I mean the first question was how do you feel when you were doing that?**

Umm nervous, confused umm yeah just trying to get through the jargon and find out exactly what you need to do

**Ok and what was it that was making you confused?**

Just the, the reconstitution and the making it, the maths side of it

**And you said nervous, why were you nervous?**

Just because I was being watched

**Yeah fair enough, I would be too. And then how long have you been at work today, since you started your shift?**

I started a 7 o'clock, so what time are we now? half four...

**Twenty to five, half four, ok. Fine so there is one difference that I saw between what you did and what I was expecting and that was about the rate that you set it at.**

Ok

**Because I think you set it at umm 72 mls an hour didn't you?**

To infuse 72 mls an hour

**So that would have given the whole dose over an hour and I was expecting that ideally it should have been given over 2 hours**

It said one to three

**It does and then in brackets it says maximum rate 3 milligrams per kilo per hour which then works out for this patient as 2 hours. So I just wonder can you talk through the steps you went through when you were deciding what rate to set the pump for?**

I was sort of intending to go down the middle and intending to do an hour, sorry 2 hours umm but

**And then you got to the pump**

Yeah and then I got confused with the pump and was I doing it right?

**Ok so did you get the pump to calculate the speed or did you**

No I did it with a, yeah it was done by me

**Done by you, ok fine. So I am just thinking why do you think that little mistake happened?**

Umm probably trying to think in my head why, what rate I was and I just got the volume to be infused and the rate just switched the wrong way round.

**So can you think about any, well before I ask the next question, was any of that kind of related to the IV guide you were using?**

Umm I don't really know

**Fair enough, it is hard to say sometimes isn't it, yeah?**

Yeah

**And so the next and last question is, can you think of any changes we could make to the information that would help to stop that sort of mistake from happening?**

Maybe just making it clearer as to exactly how long, how long it needs to go over specifically

**OK. Good well that's everything.**